

Quality Policy General Statement

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Quality Policy

General Statement

At Defaf Al Khaleej Security Services (DAK) we aim to provide the highest quality services to our clients. We understand that to achieve this goal, continuous self-assessment and improvement is an essential and integral part of our business management systems.

We aim to continually improve in areas that include, but not limited to, reducing the impact on the environment, health and safety and services delivery.

At Defaf Al Khaleej Security Services we are committed to;

- ✘ Delivery all services with a detailed understanding our clients requirements and objectives, always aiming to meet or exceed their expectations.
- ✘ Ensure full compliance with all local and international laws and regulations.
- ✘ Always aim for continuous improvement of internal processes and service delivery to our clients.
- ✘ Ensure the communication across all levels to our staff, outlining our quality objectives.
- ✘ Continuously manage health and safety to minimize any risk to our employees, clients or third parties.
- ✘ Work closely with our approved suppliers and subcontractors to establish the highest quality.
- ✘ Continuous investment in the training and development of our personnel.
- ✘ Ensure that all our operations are to be conducted within the current legal framework and are compliant with International policies on Human Rights (Montreux Document, Universal Declaration of Human Rights, ICoCA) and are continually subjected to review and improvement.

Mr Rafid Aljasim



General Manager



DEFAP AL-KHALEEJ
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